

# HELP YOUR FLEETS WORK BETTER AND FASTER, TOGETHER

Last minute changes in cargo. Unscheduled package pick-ups. Unexpected delays on the road. Your customers depend on receiving freight at the right place at the right time, without fail.

Keeping your mobile workforce connected is essential to meeting these demands and protecting them on the road. How do you keep your people in contact while keeping them safe, wherever they travel? With a system that provides instant dispatch and reliable communication to manage your fleet, no matter where they go. A system so efficient and easy to use, it can improve customer service and reduce operating costs.

### MANY USERS. DIFFERENT DEVICES, MULTIPLE LOCATIONS, ALL MOTOTRBO™.



## TRANSPORTATION & LOGISTICS COMPANY

#### 08:14:04 CUSTOMER REQUEST

A major customer needs to reroute materials contained in a shipment already in transit to a different warehouse on the other side of the city.

#### 08:20:10 DRIVER ENROUTE

The dispatch supervisor instantly locates her delivery truck via GPS tracking software on their MOTOTRBO system and quickly notifies the driver of the route change. Seeing heavy traffic due to an accident, she redirects the truck to an alternate route, reducing delivery time and saving fuel costs from idling in traffic.

#### 08:22:16 HANDS-FREE COMMUNICATION

The driver confirms the destination change with dispatch while keeping his focus on the road using his XPR™ 5550 mobile radio paired with his Operations Critical Wireless Bluetooth® earpiece for safe, hands-free communication.

#### 08:24:12 DIRECTIONS SENT

Dispatch text messages the address and directions to the driver's mobile radio and confirms the required route change. The driver is able to reference the directions as needed when he is safely stopped.

#### 9:13:12 DELIVERY TRUCK BREAKDOWN

A delivery truck breaks down in a rural area that does not have mobile phone coverage. The driver utilizes his XPR 5550 mobile radio with a keypad microphone to make a telephone call to his customer to advise on the delivery delay, and then uses his radio push-to-talk to quickly advise dispatch of the situation. Integrated GPS tracking in his mobile radio allows dispatch to quickly pinpoint his exact location, and send a towing service to quickly assist the driver.

#### **10:31:49** YARD MANAGEMENT

Using the embedded telemetry feature in her XPR 7550 portable, a yard supervisor remotely opens a gate to allow a delivery truck to deliver materials needed to complete a critical customer order. She sends a text message to the material planning coordinator to advise the expedited shipment has arrived.

#### 10:45:22 DELIVERY CONFIRMED

The driver arrives at the delivery dock and uses his wireless Bluetooth scanner paired with his XPR 7550 portable radio to scan pallets and packages as they are removed from the trailer.

#### 11:12:04 DISTRIBUTION CENTER COORDINATION

A supervisor uses his XPR 7550 portable to request an expedited replenishment order with a forklift driver in his warehouse. The forklift operator is able to clearly hear the request from his supervisor and immediately confirm his availability because the Intelligent Audio feature integrated in his XPR 7550 portable radio automatically adjusts the volume on his Temple Transducer headset over the noise from his forklift.

#### 12:18:48 FLEET MAINTENANCE

Using a vehicle telematics system linked through their XPR 5550 mobile radios, dispatch is able to get real-time updates regarding vehicle speed, location, fuel consumption, and odometer readings to help optimize route efficiency and automate their vehicle maintenance schedule.







#### REACH EVERYONE, EVERYWHERE WITH MOTOTRBO SYSTEMS

MOTOTRBO is remastering digital two-way communications – and redefining what customers expect from a radio solution. With the MOTOTRBO portfolio of portable and mobile radios, repeaters, data applications, accessories, software and services, you can put the right device into the hands of the right user. From the supervisor coordinating critical customer shipments, to warehouse personnel, to drivers confirming deliveries, MOTOTRBO radios help increase efficiency, productivity, and safety.



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