OPTIMIZING RESPONSE, REDUCING DANGER

PREMIERONE MOBILE

Is there one shooter or multiple shooters? Is the riot crowd dispersing or growing? Is the fire contained or spreading? Decisions made and actions taken in the first few seconds determine the extent of injury, damage, and even loss of life. To respond quickly, confidently and safely, first responders need accurate situational awareness of the incident as it unfolds.

PremierOne™ Mobile delivers critical multimedia information, optimized for the mobile environment. It goes far beyond extending CAD data to the field — synthesizing all critical information into actionable intelligence and delivering a single operational view of the situation at hand.

Whatever the danger, whatever the appropriate response, PremierOne Mobile has your back.

TRANSFORM HOW YOU ASSESS, PREPARE AND RESPOND

Every day, first responders have to make life and death decisions in a matter of seconds. They need the best information available, and they need it immediately. The more they know about the situation, the better their decisions will be.

PremierOne™ Mobile provides mission critical information that helps eliminate guesswork when first responders are assessing a situation – allowing them to make more confident decisions, develop a more effective plan of action and ensure better outcomes.

FULLY FUNCTIONAL MOBILE OFFICE

We understand the importance of keeping "feet on the street." Given mounting budget pressures and reduction in field personnel, this is becoming increasingly more difficult. With PremierOne Mobile, public safety agencies can take field operations to new levels of efficiency and safety.

PremierOne Mobile transforms the work environment by providing a fully functional mobile office in each vehicle. Moving beyond standard mobile capabilities, full incident management functionality is available in the field. Field personnel can monitor incidents, see the status and location of other units, view video and photos, create reports, and interact with personnel across multiple jurisdictions. Geographic map boundaries can be set to send auto-generating notifications to other units, alerting them to ongoing operations or hazardous areas. Mobile users can also create incidents and dispatch themselves or dispatch other units directly from the Mobile Client. Bottom line, PremierOne Mobile makes field personnel more effective and helps keep them out on the street protecting the community.

BUILT FOR FIRST RESPONDERS

We believe technology should be so intuitive, so smart that it becomes second nature to operate even under the most stressful and demanding circumstances. Leveraging extensive voice-of-customer and collaborative design research, our dedicated team of Human Factors experts designed the PremierOne Mobile application for high-stress, information-filled, mobile environments.

Our intuitive user interface optimizes crucial functionality while reducing complexity. It reduces keystrokes and provides intelligent workflows that alert users, without interruption, to the availability of critical information. Plus, our solution was designed to be highly configurable so you can tailor it for your specific operational needs. With PremierOne Mobile, officers and fire fighters can make faster, smarter decisions in tense, hazardous and life-threatening situations.

MAKING TRAFFIC STOPS SAFER

Law enforcement professionals know there's no such thing as a routine traffic stop. PremierOne Mobile lets officers create a traffic stop with just one touch of the screen, meaning they'll never have to wait for air time again. The system uses GPS information to automatically notify dispatch and co-workers of the incident location faster and more accurately than with radio communications alone. Once the traffic stop incident is created, the officer or dispatcher can enter the vehicle details, which will automatically submit a vehicle query against local, state, federal and BOLO databases to provide valuable information about the vehicle and driver.

SINGLE-TOUCH SITUATIONAL INTELLIGENCE

Information overload can be just as dangerous as not enough information. PremierOne Mobile maximizes situational awareness and simplifies information access with easy, one-touch navigation to critical data and functions. Each dispatch automatically provides first responders with crucial historical information on people, vehicles, premises, hazards and prior incidents, along with visual and voice drive directions. The system also generates BOLO queries for every person or vehicle inquiry performed, automatically notifying officers of matches.

When a first responder receives a dispatch notification, one touch of the screen acknowledges the incident, sets status to "enroute" and provides a full view of incident details. The Mobile Client automatically provides text and spoken incident updates so officers can maintain their focus while constantly being apprised of new information. The system also provides multi-agency status monitoring and mapping, allowing users to track incident and response statuses in real time. In an emergency, a single screen touch initiates notifications to dispatch, fellow officers and the closest units from other agencies that help is needed.

FASTER, SMARTER RESPONSES

Whether saving precious seconds with high-priority notifications that are received before incidents are dispatched from CAD, getting real-time alerts that notify users of situational changes or accessing critical multimedia information like live video, photos, voice recordings and floor plans, PremierOne Mobile quickly turns information into action. With real-time situational intelligence, first responders can feel confident in their decisions because they have instant access to updates as events unfold.

POWERFUL IN-FIELD REPORTING

Our PremierOne Mobile and Records Mobile solutions enable officers to perform all data retrieval and reporting capabilities in the field. The two solutions function as one, allowing officers to work from a single platform with a consistent user experience. The ability for first responders to share incident and query data eliminates the need for data re-entry, which reduces errors and saves keystrokes.

Unlike other field-based reporting solutions, our Records Mobile Client, is a complete records management application that allows field personnel to create and complete reports whether they are in a connected or disconnected mode. By spending less time filling out or approving paperwork, field officers and supervisors can be more productive and more visible in the community.

STAY CONNECTED WITH APX INTEGRATION

Enhance information access and improve the safety of your responders by enabling them to send and receive messages and run database queries directly from their data-capable APX radios. When integrated with PremierOne Mobile, CAD and our ASTRO™ 25 Advanced Messaging Solution, your personnel can update their status and receive dispatches and BOLOs directly from their radios.

Plus, first responders equipped with APX radios can be tracked while they are away from their vehicles, on foot or using transportation not equipped with GPS. This provides supervisors and dispatchers with an improved real-time view of resources for increased situational awareness and better dispatch decisions.

DISPATCH ANYTIME, ANYWHERE

When necessary, PremierOne Mobile lets you create an instant mobile command and dispatch environment from a vehicle, from a remote location, or on the scene. If disaster strikes and the communication center is not available, PremierOne Mobile can be used to dispatch units, monitor status and view maps and video from any location until the communications center or EOC can be re-established.

ROBUST FIRE FUNCTIONALITY

PremierOne Mobile offers powerful tools for fire departments, starting with the log-on feature designed for recording the full crew for each apparatus. It includes the ability to place crew members "on-duty" in CAD and provide each firefighter's radio identification - important details for personnel accountability reporting while on the scene. Plus, crew and vehicle capabilities can be updated from the vehicle to provide accurate information about the equipment available on the rig. These real time updates allow for accurate automated recommendations to aid in dispatch.

FLEXIBLE ADMINISTRATION AND DEPLOYMENT

Managing and updating a mobile fleet can be time consuming and costly. With PremierOne Mobile, administrators can effectively manage mobile clients with browser-based remote administration and configuration tools. They can remotely modify a single field, reformat a screen or upgrade a mobile client without touching the vehicle or speaking with the user, helping to minimize vehicle downtime and control costs.

PremierOne also simplifies configuration and provisioning tasks through a Web portal that is shared across the system. Administrators only need to enter information once for common elements, such as users, devices, incident types and more, and the information is automatically configured for all PremierOne applications.

FUTURE-READY PLATFORM

Built on a services-oriented architecture (SOA) and using Microsoft® .NET, the PremierOne Suite – Mobile, CAD, Records and Jail – share a common platform that streamlines the exchange of information and makes it actionable. This standards-based framework also allows for access to multiple agencies, systems and databases, as well as supporting interfaces to third-party applications. This future-ready foundation is scalable to support your agency as it grows, and stands ready to provide first responders with next generation public safety capabilities today.

EMPOWERING THE FIELD

Transform your field operations with PremierOne Mobile. Arm first responders with real-time, mission critical information – when and where they need it most – so they can respond quickly, confidently and safely. Our multimedia-ready solution provides field personnel with full incident management and reporting capabilities to maximize their effectiveness and allow them to spend more time serving their community.

PUBLIC SAFETY'S ONLY END-TO-END MISSION CRITICAL PORTFOLIO

Only Motorola offers public safety organizations a complete, end-to-end portfolio of technology solutions that include radio and data infrastructure, dispatch consoles, mobile devices and powerful, integrated applications. This trusted portfolio provides advanced solutions that will position your department for the future – serving, protecting and empowering your community and your public safety professionals today and tomorrow.

To learn more about how PremierOne Mobile and the PremierOne platform can help streamline information access, management and sharing across your operations, contact your Motorola representative or visit **motorolasolutions.com/premieronemobile**.

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