



TRANSFORMING LAW ENFORCEMENT, FIRE AND EMS OPERATIONS

PREMIERONE CAD

First responders can be in danger at any moment of any day. A “shots fired” call. A high-rise fire. A weather emergency. A multiple-injury accident. A traffic stop. Whatever the situation, public safety operations depend on immediate access to the best information available.

PremierOne™ CAD is the next generation incident and resource management system that’s transforming public safety and dispatch operations. It streamlines the capture, correlation and real-time distribution of mission critical information for improved dispatch decision making and increased responder awareness and safety. It allows you to handle calls faster, allocate resources more efficiently and coordinate seamlessly with other departments and agencies. Bottom line, PremierOne CAD helps you more effectively serve the community, protect life and preserve property.

NEW LEVELS OF INTEGRATION ENHANCE EFFICIENCY AND SAFETY

The days of stand-alone CAD are over. So are the burdens of working with siloed environments, disparate applications and duplicate data entry, along with the dangers of having to shift focus from one system to another. Today you can work with a system that integrates key information from many sources: 9-1-1, radio systems, video cameras and mission critical data resources. A system that makes it easy to share information with first responders in the field for the best situational intelligence, and with other departments and agencies for better cooperation, coordination and collaboration.



PremierOne CAD is the multimedia, NG9-1-1 ready system that transforms your operations with powerful and innovative functionality. Designed to streamline workflows, maximize awareness and improve decision making, PremierOne CAD integrates with:

- NG9-1-1 Call Control – simplify call handling by integrating call taking functionality with PremierOne CAD so you can handle voice calls and citizen texts simultaneously.
- MCC 7500 IP Dispatch Console – keep dispatcher focus on responders and incidents by providing commonly used console functionality directly within the CAD user interface.
- Motorola GPS-Equipped Radios – improve visibility to your entire operation, whether your personnel are in-vehicle, on foot or on bike patrol. Supervisors and dispatchers have a real-time view of resources for better dispatch decisions. And when responders need help, you know exactly where to send back-up.
- Real-Time Video – select and view video feeds directly from your CAD map to enhance incident

understanding, monitor developing situations and improve outcomes.

- Motorola Data-Equipped Radios – free air time and open new avenues of communication, information access and exchange. Users can send messages, receive dispatches and BOLOs, update their status, run tags and other queries from their radios for on-the-spot decisions.

A SINGLE OPERATIONAL VIEW OF INCIDENTS AND RESOURCES

When seconds count and information is flowing quickly, dispatchers need to concentrate on the situation at hand, not the technology. PremierOne CAD brings together voice, data and video information for a complete view of your operations and optimizes real-time decision making. To ensure that responders have better intelligence upfront, crucial data – like location history, live surveillance video, building plans, suspect photos and rap sheets – can be distributed at the same time units are dispatched.



MAXIMIZE EFFICIENCY WITH UNINTERRUPTED WORKFLOWS

The PremierOne CAD user interface creates a continuous workflow, enabling dispatchers to control the data entry process instead of the process controlling them. The system's intuitive "work assist" area provides instant access to supplemental, dynamically generated information – such as addresses, alerts, premise records and hazard validation – without pop-ups that can disrupt workflow. Address verification occurs without a break in data entry, and dispatchers can decide what data to view and when to view it, maximizing their control of the workflow.

STRENGTHEN INTEROPERABILITY AND COLLABORATION

Public safety response often requires multi-agency coordination with neighboring cities, counties, regional and national resources that use a variety of systems. Whether in the communications center or deployed in a mobile command post, PremierOne CAD optimizes interoperability. Response teams benefit from enhanced information sharing and a unified operational view of incidents that ensure a well-orchestrated and coordinated response.

PremierOne also excels at sharing and protecting information in hosted and consolidated environments. It is designed to support an unlimited number and types of agencies on the same system, allowing each to define and configure its own business rules and workflows. Each agency can control what information is shared across agencies and jurisdictions while remaining autonomous.

LEVERAGE THE POWER OF MULTIMEDIA

Improve your decision-making by intelligently correlating and delivering mission critical information from multiple sources in real time with PremierOne. Dispatchers can attach multimedia files – mug shots, 9-1-1 recordings, building pre-plans, video clips – to incidents, messages and alerts. Advanced mapping and video capabilities take incident management to the next level by allowing you to view real-time video from the CAD map, delivering tactical video information to the dispatcher's position based on incident location.

FIRE AND EMS-SPECIFIC RECOMMENDATIONS

When lives and property are in danger, dispatching the closest resources with the right equipment and training to do the job is critical. PremierOne CAD lets you customize responses that reflect your department's operations and procedures. Flexible fire and EMS-specific recommendations and run cards are created using critical factors, such as skills, capabilities, time of day, apparatus, split vehicle attendance and alarm level, to ensure the right response is dispatched.

ROBUST GIS INTELLIGENCE IMPROVES SAFETY AND RESPONSE

With PremierOne, GIS moves beyond plotting points on a map and becomes an active part of your operation, accurately depicting the location of callers, incidents and resources, which is critical to fast and successful responses. A location-based solution with GIS components developed using the Esri® ArcGIS platform, PremierOne CAD provides a centralized spatial database, services and a robust mapping client that allow for faster back-up and response.

FUTURE-READY PLATFORM FOR SUPERIOR AVAILABILITY

To keep pace with the changes in technology, you need a foundation that is standards based yet meets the demands required of your 24/7 operations. PremierOne CAD is based on Microsoft® .NET and a true services-oriented architecture (SOA). It offers a standards-based and future-ready framework for leveraging and accessing multiple agencies, systems and databases, and is designed with load balancing and fault tolerance in mind. PremierOne also provides “five-nines” availability, with automated alerting of technical issues so they can be resolved before they become a problem.

PREMIERONE: A FULL SUITE OF PUBLIC SAFETY APPLICATIONS

A critical cornerstone of the Motorola Integrated Command portfolio, the PremierOne platform transforms your public safety operations with a comprehensive CAD, Mobile, Records and Jail applications suite. Information captured or created in one application flows seamlessly throughout the PremierOne suite, leading to improved real-time information access across your



operations and with your local, state, regional and federal partners. With shared common services such as GIS, messaging and query, as well as common provisioning, the PremierOne unified platform is designed to reduce complexity, increase operational efficiency and optimize resources, resulting in lower total cost of ownership and faster return on investment.

PUBLIC SAFETY'S ONLY END-TO-END MISSION CRITICAL PORTFOLIO

Only Motorola offers public safety organizations a complete, end-to-end portfolio of technology solutions that include radio and data infrastructure, dispatch consoles, mobile devices and powerful, integrated applications. Based on the public safety industry's most trusted mission-critical core, our portfolio provides advanced solutions that will position your department for the future – serving, protecting and empowering your community and your public safety professionals today and tomorrow.

To learn more about how PremierOne CAD and the PremierOne platform can help you streamline information access, management and sharing across your operations, contact your Motorola representative or visit motorolasolutions.com/premieronecad.

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